# Refinery Superintendent Interview Questions

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| 1. What is the most challenging part of budgeting for you? |
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| 2. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills? |
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| 3. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task. |
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| 4. Share an experience you had in dealing with a difficult person and how you handled the situation. |
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| 5. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.) |
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| 6. Tell me how you organize, plan, and prioritize your work. |
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| 7. Give me an example of when you thought outside of the box. How did it help your employer? |
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| 8. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem. |
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| 9. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond? |
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| 10. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant? |
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| 11. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact? |
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| 12. Please share an experience in which you presented to a group. What was the situation and how did it go? |
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| 13. Name a time when your advice to management led to an improvement in your company or otherwise helped your employer. |
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| 14. Provide an example of when you set expectations and monitored the performance of subordinates. What guidance and direction did you find most effective? |
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| 15. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful? |
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| 16. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action. |
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| 17. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome? |
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| 18. Share an experience when you applied new technology or information in your job. How did it help your company? |
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| 19. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility? |
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| 20. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.) |
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| 21. In your experience, what is the key to developing a good team? (Look for how they build mutual trust, respect, and cooperation.) |
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| 22. Tell me about your last experience recruiting, interviewing, or hiring an employee. What techniques did you find most effective in finding the right person for the job? |
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| 23. What is the key to success when communicating with the public. |
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| 24. Share an experience in which your attention to detail and thoroughness had an impact on your last company. |
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| 25. Share an experience in which your willingness to lead or offer an opinion helped your company. |
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| 26. Name a time when your patience was tested. How did you keep your emotions in check? |
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| 27. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person. |
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| 28. Provide an example when your ethics were tested. |
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| 29. Provide a time when you dealt calmly and effectively with a high-stress situation. |
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| 30. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.) |
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| 31. Would you consider analyzing data or information a strength? How so? |
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| 32. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.) |
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| 33. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.) |
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| 34. Provide an example of when you were persistent in the face of obstacles. |
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| 35. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.) |
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| 36. Tell me about the last time you oversaw the work of someone else. How did you effectively motivate, develop, and direct the worker(s)? |
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| 37. Provide an experience that demonstrates your ability to manage time effectively. What were the challenges and results? |
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| 38. Share an experience in which your ability to consider the costs or benefits of a potential action helped you choose the most appropriate action. |
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| 39. Provide a time when you were able to identify a complex problem, evaluate the options, and implement a solution. How did the solution benefit your employer? |
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| 40. Describe an experience in which your ability to work well with others and reconcile differences helped your company or employer.  (Make sure the candidate knows how to negotiate.) |
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| 41. Share an experience in which your understanding of a current or upcoming problem helped your company to respond to the problem. |
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| 42. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed? |
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| 43. Share an effective approach to working with a large amount of information/data. How has your approach affected your company? |
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| 44. Describe a time when you successfully persuaded another person to change his/her way of thinking or behavior. |
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| 45. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task. |
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| 46. Provide an experience in which you were sensitive to somone's needs or feelings. How did your helpfulness affect your work environment? |
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| 47. How do you measure the productivity and goal achievement of your department or team? |
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| 48. Name a time when your creativity or alternative thinking solved a problem in your workplace. |
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| 49. What has been your involvement in creating and managing your organization's budget? Tell me about the process. |
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| 50. What kind of experience do you have preparing work schedules and assigning specific duties? |
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| 51. Describe an experience in which you identified the educational needs of your students and successfully |

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| developed a way to teach/train them. |
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| 52. Tell me about a time when your ability to analyze needs and product requirements helped you create an effective design or make an informed decision to benefit your company. |
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| 53. What are some long-range objectives that you developed in your last job? What did you do to achieve them? |
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| 54. Describe a time when you successfully provided personal assistance to a coworker or patron. |
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| 55. Share a time when you established a new policy, goal, or objectivefor your department. What brought about the change? Did you need to get approval before implementing? |
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| 56. How have you determined staffing requirements in the past? |
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| 57. Share an example of how you decided to change which products or services your company would offer. |
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| 58. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.) |
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| 59. Tell me about a good experience you have had monitoring businesses and agencies to ensure efficient and effective services within budgetary limits. How about a bad experience? |
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| 60. Tell me about an experience you have had locating, selecting, or procuring merchandise for resale. |
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| 61. Tell me about the last experience you had managing the movement of goods into and out of production facilities. |
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| 62. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem. |
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| 63. Tell me about a time you successfully implemented or developed marketing strategies. What made this experience successful? |
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| 64. Share an experience when you planned or directed sales promotions. |
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| 65. Share an experience you had in recommending a location for a new facility or an experience you had remodeling or renovating a facility. |
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| 66. Please share an experience in which you successfully taught a difficult principle or concept. How were you able to be successful? |
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| 67. What has made you successful in directing non-merchandising departments of businesses? |
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| 68. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic. |
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| 69. Share an experience in which you used new training skills, ideas, or a method to adapt to a new situation or improve an ongoing one. (Look for the candidate's ability to learn.) |
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| 70. What is the key to a successful budget? |
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| 71. Tell me about a recent experience you've had working with your hands. |
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| 72. Describe a time when you successfully implemented an environmental management or sustainability program to address a recycling, conservation, or waste management issue. |
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| 73. Tell me about the last time you planned a store layout or designed a display. |
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| 74. Share an experience in which you oversaw the assembly, fabrication, construction, maintenance, or modification of equipment. How did you communicate to the staff what you wanted? |
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